



Ten years of helping Phoenix residents reclaim, revitalize and create places to enjoy life, raise families and strengthen a sense of community.

Neighborhood Services Department

A decade of building vibrant neighborhoods

Since its creation in 1992 the Phoenix Neighborhood Services Department has been a dynamic, committed partner in building vibrant neighborhoods. In partnership with neighborhood leaders, nonprofit organizations and business owners, the department has coordinated, facilitated or funded thousands of neighborhood revitalization and improvement programs and projects. Each project—from development of a shopping center to organization of a neighborhood clean-up—is important. Creating and maintaining healthy neighborhoods requires attention to the particulars that make each neighborhood unique and a long term commitment from every neighborhood partner.



As the Neighborhood Services Department prepares to enter its 11th year, we invite you to celebrate the ten years of successes we have achieved together.

A commitment to neighborhoods Mileposts 1992-2002

1992

- The Phoenix City Council approves the creation of the Neighborhood Services Department.
- There are 225 neighborhood associations listed with the city's Neighborhood Notification Office.

1993

- City Council approves the Graffiti Ordinance (amending Chapter 23), making it illegal for minors to purchase vapor-releasing substances such as spray paint.
- The Neighborhood Services Department coordinates the first citywide "Paint Out and Clean Up Day," attracting 2,500 volunteers.
- The Neighborhood Initiative Area program is created to focus resources and redevelopment efforts in five areas where the city has had longstanding commitments but limited resources.



1994

- Neighborhood Services and Fire departments partner to identify and address weed violations, a project that has, with



the addition of the Public Works Department, become an annual spring activity.

- City awarded a Weed and Seed Grant from the U.S. Department of Justice to weed-out drugs, gangs and crime in the Garfield Neighborhood and seed-in social support and economic opportunity.
 - Neighborhood Services Department begins hosting Neighborhoods That Work recognition program to recognize contributions of Phoenix residents to neighborhood improvement.

1995

- The department hauls away 17 semi-truckloads of trash in the clean-up of one derelict property.
- There are 400 neighborhood associations listed with the city's Neighborhood Notification Office.
- Phoenix City Council approves the Neighborhood Preservation Ordinance; the city announces new campaign to eradicate graffiti and introduces spectrophotometer paint matching system to accurately match existing paint colors on buildings and fences.
- The department contracts with nonprofit agencies to provide housing and landlord/tenant counseling services.

1996

- The department receives its first grant from the U.S. Department of Housing and Urban Development to administer lead hazard reduction activities in private homes.

Since then the department has completed lead hazard control activities in more than 600 homes and apartments.

- Neighborhood Preservation Inspectors are given authority to issue civil citations for violations of the

Neighborhood Preservation Ordinance.

1997

- In a pilot program, the department provides Neighborhood Preservation Inspectors with portable computers for use during field investigations.
- City Council approves the Neighborhood Enhancement pilot program to use federal funds to build recreation areas, install lighting, security fencing and traffic mitigation devices, and make streetscape improvements.



1998

- Comprehensive neighborhood revitalization activities in the Longview Neighborhood Initiative Area are completed.



Neighborhood Services Department

A decade of building vibrant neighborhoods

- The department awards \$224,000 in Community Development Block Grant enhancement funds for playground equipment for Homeward Bound, improvements to Starlight Park, fencing for Ninos Park and landscaping improvements at the Harmon Public Library.



- Average number of days from report to compliance of the Neighborhood Preservation Ordinance is 83 days, compared to 103 days in 1998.
- The department contracts with CyraCom International to provide telephone interpreter

services between staff members and non-English speaking customers. Services are now available in 150 languages.

1999

- Residents of South Phoenix Village NIA and the city celebrate the demolition of Rainbow Market, an



important step in redevelopment plans for the area around 24th Street and Broadway Road.

- City begins enforcing the Arizona Residential Property Statute,

addressing the problem of slum rental properties.

- Department publishes Neighborhood Resource Guide, a complete listing of city, state and federal resources for neighborhood revitalization and improvement.



2000

- Residents of New North Town and Village Center celebrate the culmination of a major department economic development initiative, the grand opening of the Sunnyslope Village Shopping Center at Central Avenue and Dunlap Road.
- The city launches the Sustainable Neighborhood pilot program to improve the built environment in



partnership with neighborhood organizations and support neighborhood pride of ownership.

2001

- Neighborhood Preservation Inspectors begin carrying combination cell phone-radio units to improve service and safety; the department launches the Tidemark's Advantage case management system to track neighborhood preservation and zoning enforcement activities.



2003 and beyond

- Home sales in Aviara, Phoenix's first master-planned community in which the city is one of the development partners, are expected to begin in 2004. This community in



South Mountain Village will feature more than 750 single-family homes. Parks, public gathering places, tree-lined

- streets and a trail system will constitute 16% of the acreage.
- In partnership with the Phoenix Police Department, a Neighborhood Resource Center will open at the corner of 24th Street and Broadway in 2004.

- In the coming years, the department will use the Tidemark's Advantage case management system to correlate information from all department divisions, to

improve communication among department employees and between the department and Phoenix neighborhood leaders.

*A dynamic,
committed
partner
in building
vibrant
neighborhoods.*



City of Phoenix

NEIGHBORHOOD SERVICES DEPARTMENT

602-262-7344